



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Lortz, Victor

Examiner: Najjar, Saleh.

Serial No: 09/339,265

Art Unit: 2154

Filed: June 23, 1999

For: NETWORK-BASED DETECTION AND
DISPLAY OF PRODUCT
REPLACEMENT INFORMATION

#813
B7
11/18/02

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RESPONSE

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Dear Sir:

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This communication is responsive to the Office Action of July 8, 2002 **Technology Center 2100**

In the Claims

Please add claims 31-68 as indicated below. For examiner convenience,
Appendix A includes all active claims 1-68.

- 15
Sub 2
31. (New) A method for locating a replacement part for an item having one or more replaceable parts, comprising:
- 3 determining an identifier for a part requiring replacement;
 - 4 providing the identifier to a network application program communicatively
 - 5 coupled with a database searchable by at least the identifier, the database associating
 - 6 the part with related parts of the item, if any, that should be replaced along with the part;
 - 7 and
 - 8 retrieving replacement information from the database for the part and related
 - 9 parts of the item, if any, that should be replaced along with the first part.